

Corp of Engineers Park

Other \_\_\_\_\_

State Park

# ACR

(877) 891-7368 • Fax (888) 468-8154

Vehicle Type:

- Luxury Diesel     Class A     Class C     Travel Trailer     5<sup>th</sup> Wheel  
 Diesel     Class A Slide     Class C Slide     Travel Trailer Slide     Pop-up

Reservation ID Number (Online Booking Number is only valid for a Quote) \_\_\_\_\_  
3 or 4 Digit Number

Number of Trailers \_\_\_\_\_

Requested Delivery / Pickup Location: \_\_\_\_\_ Total Ticket: \$ \_\_\_\_\_

Delivery / Pickup Date: \_\_\_\_\_ Pickup / Return Date: \_\_\_\_\_

**ALL SALES ARE FINAL - We do not guarantee a deliver times / Delivery Hours - Early (Before Noon) or Late (After Noon) Monday - Saturday - To Insure a `Specific Time you must arrange for possible early delivery by ACR to have the trailer delivered a day early. IF YOUR UNIT IS NOT RENTED FOR SUNDAY AND YOU ARE CHECKING OUT ON SUNDAY THEN Sunday Pickup is an additional \$45** You are responsible for making the arrangement for Monday pickup if you are departing on Sunday. If Monday Arrangement are not made you will be responsible for any campground fees. Any charges incurred during pickup will be automatically charged to the card we have on file at time of check out. Awning use is prohibited and if used without written authorization will automatically be charge a minimum \$300 to \$600 usage charge plus a \$150 damage inspection charge.

Total # of People in party \_\_\_\_\_ Description \_\_\_\_\_

Name: \_\_\_\_\_ Hm #: \_\_\_\_\_

Cell Ph# \_\_\_\_\_ Other #: \_\_\_\_\_

Other Cell# \_\_\_\_\_

These are the numbers the driver will call you at once they hitch up to your trailer to let you know how far away they are.

Address: \_\_\_\_\_ City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

E-mail Address \_\_\_\_\_

Drivers License No. \_\_\_\_\_ State: \_\_\_\_\_ Expires: \_\_\_\_\_ Date of Birth: \_\_\_\_\_

Insurance Company Name \_\_\_\_\_ Phone: \_\_\_\_\_

Employer: \_\_\_\_\_ Work Number: \_\_\_\_\_

Credit Card #: \_\_\_\_\_ Exp. Date: \_\_\_\_\_

Name on Card: \_\_\_\_\_

Sign  
inside  
Box

\_\_\_\_\_ Date

*My signature above confirm my information and I have read and agree to the terms and conditions*

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## Terms & Conditions

### Reservations/Deposits/Cancellations

Verbal or Written reservation application & Terms and Conditions are acceptable. Upon receipt of application, the appropriate deposit amount will be charged to the credit card. No reservations can be held without receipt of the deposit. Reservations are on a first come first served basis. ALL SALES ARE FINAL. Early departure will be considered end of rental for the total amount paid. All reservation balances are due 2 weeks prior to the reservation date.

**\*\*All cancellations must be received by our office in writing 30 (Thirty) days prior to departure. Any monies paid will remain on your account up to one year, to allow time to reschedule your trip\*\***

### Security Deposit

A \$299 to \$499 cleaning fee may be charged at the end of the rental if the unit is left in unreasonable condition, if the unit has not been cleaned and / or if the unit not left in the exact same condition as delivered in. In this case it will be charged at the end of the trip. A \$300.00-\$1500.00 security deposit or the price of the trip, whichever one is the least, is required at time of reservation and will be applied to the total trip, as long as, unit is returned clean, gas tank is full, holding tanks are emptied, and no damage was done to the vehicle. Damages, additional charges or disputes may further delay any deposit refund. Deposit may be made by credit card or cash. However, a valid, signed or verbal credit card authorization is required to be on file. All deposits are required in advance to confirm reservation.

At the time of vehicle return, in the event of vehicle damage, an additional security deposit of \$1,750.00 - \$2,000.00 will be charged and used to remedy all repairs that are required to have the vehicle fixed and in normal operating condition. This includes, but is not limited to, out of service charges, time lost charges based on the companies normal daily rate for the unit that was rented, and any and all legal and collections fees. Lessee is responsible for 100% of all damage and costs to the rented unit which includes and floods.

### Towing Requirements (for Approved towing customer only)

Motorhome – ALR policy allows for towing behind any rented motorhome if connection to towed unit is secured by authorized ALR personnel at time of departure. Motorhome and trailer must fall within towing limits and specifications. No other unauthorized towing is allowed. Unauthorized towing will result in forfeiture of deposit and possible additional charges.

Trailers – The following equipment is required to tow travel trailers except pop-up campers:

Minimum class 3 2" receiver hitch

7-way round plug for hook up

Brake controller box (available for rent or purchase on most late model vehicles, call office for info.)

Pop-Up Campers – Fits most receivers & bumper hitch on tow vehicle. Brake control not required.

### Service Calls

Customers are provided a service contact telephone number. In cases where a service call is required due to inappropriate use by customer of a unit's mechanical features, a service call fee will be charged at the rate of \$125/hour with a minimum trip charge of \$150.

### Payment Terms

Full payment of rental contract is due at time of departure and may be made with credit card, certified funds, travelers' checks or cash. Personal and company checks must be approved prior to departure.

No refunds on early returns.

Major credit cards accepted: *Visa, MasterCard, and Discover Card*

### Age Requirements

All RV drivers must be 25 (Twenty-Five) years of age or older and have a valid driver's license. 21 for trailers and mini coopers.

## Availability

The Company's ability to provide a rental unit is contingent upon and subject to its ontime return by the previous renters and to no accidents or other causes beyond the Company's control. If, for any reason beyond the Company's control, the unit reserved is not available, the Company reserves the right to substitute another unit. Should another unit not be available, the Company's liability will be limited to the refund of all refundable monies paid by lessee (the deposit).

## Insurance / Liability

Lessee is responsible for all damage and costs to Vehicles, including tire damage of any kind. Lessee is liable for all parking tickets & traffic violations. Report all accidents to rental office and police immediately. Should a break down occur, lessee must notify rental office for repair authorization and follow instructions provided by ACR. If the rental unit is more than 10 miles away from the location it came from lessee will be responsible for coordinating the repair of any malfunctions, or reported issues. On rentals over 7 days lessee is responsible for providing their own roadside assistance, maintenance plan, and vacation insurance to cover the unit and themselves for any unforeseen maintenance related issues. The customer is responsible for checking engine oil, fluids, lugnuts, wheels, tires and coolant levels at each refueling, as well as reporting mechanical failures immediately. Customers may be held responsible for mechanical damage due to negligence in vehicle operation or failure to provide normal maintenance. In the event the vehicle is in breakdown repair for 12 hours or more, through no fault of the customer, our responsibility to customer is limited to refund of daily rate or portion thereof. Radio, air conditioning, refrigerator, microwave, appliances, cruise control, generator malfunctions. etc are not considered breakdowns and no refunds are available for these items.

## Terms & Conditions

All provisions of our rental agreement apply to each rental. Signature is not required to complete a reservation. The rental agreement is available for review at any time prior to delivery or departure. If your personal information and or credit card information is given over the phone or to any representative of ACR or affiliates to insure your reservation then you are bound by the Terms and Conditions of this agreement. 3 days is the minimum rental period. ACR does not guarantee leveling, power, water, availability, propane, at any campsites, or trailer condition from previous renter. Any promises made by any affiliate of ACR must be made in writing and approved by the operations director on duty to be valid. Positioning the trailer is available within normal reason up until the trailer is removed from the hitch. Once removed from the hitch any extra services or re-hitching will constitute additional delivery charges. The ACR delivery driver cannot make any extra promises without the written approval of the Operation Director on duty. ACR reserves the right to deny or reschedule delivery service in cases where the campsite is unsafe or in bad weather conditions. **Awning use is prohibited and if used without written authorization will automatically be charge a minimum \$300 to \$600 usage charge plus a \$150 damage inspection charge.** No Mexico travel under any condition. No insurance coverage provided. No smoking or pets allowed in rented vehicles at any time. Lack of compliance will result in forfeiture of security deposit and/or a minimum charge of \$300 to \$600 for pets, awning use or any other contract violations. Special provisions may be made for weekend departures or returns. However, these provisions must be scheduled and paid for in advance, on or before departure date.

## Check Out - Check In / Pick up & Delivery

**If We are delivering to you** - Delivery Hours - Early (Before Noon) or Late (After Noon) Monday - Saturday - To Guarantee Specific Time you must arrange with your park for the possibility for ACR delivered a day early. **IF YOUR UNIT IS NOT RENTED FOR SUNDAY AND YOU ARE CHECKING OUT ON SUNDAY THEN Sunday Pickup is an additional \$45.** You are responsible for making the arrangement for Monday pickup if you are departing on Sunday. If Monday Arrangement are not made you will be responsible to any campground fees. Any charges incurred during pickup will be automatically charged to the card we have on file At time of check out. If delivery is not possible when we get there or if you park rejects the delivery ACR reserves the right to reschedule your delivery and at this time delivery charges will be recomputed and charged to the card we have on file. Once the trailer is unhitched to re hitch and move to a different location will constitute possible scheduling and redelivery charges. **CHECK OUT IS** Between 10am and 12pm. We charge by the night and there is no charge for day use.

**If You are towing the Unit** - Pick up / Check out - 10am to 2pm Monday – Saturday \*\* All vehicles will have propane, gas (Vehicles Only), holding tanks will be dumped and the interior and exterior will be clean.

**Allow at least one (1) hour for check out.** Upon pick or return, the vehicle will be inspected. The interior and exterior are to be clean and all personal belongings removed. ACR. Will not be held responsible for items left in vehicles at time of return. Based on the condition of the rental unit at the time of return, the appropriate charges will be applied against the security deposit. In the case of damage to the unit, the proper documentation will be made at time of return. Allow at least half ½ hour for check in.

**By signature below, or by verbal authorization renter agrees that any and all charges placed on their credit card are legitimate and authorized charges for the rental transaction they are completing, and hereby agree to not dispute these charges.** \*\*Under no circumstances will return of rental units be accepted outside of normal business hours of 10:00 a.m. and 2:00 p.m. Monday thru Sunday. Returns made outside of these business hours will result in immediate forfeit of security deposit unless prior arrangements have been made in writing.

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**Other Terms and Conditions**

**Motorhomes**

**Travel Trailers/5<sup>th</sup> Wheels**

Mileage Fees (If Applicable)	150/Day Free; .39c excess mileage	On Deliveries - After 1st 100 Miles / \$1.25 excess mileage - Both Ways - other fees may apply
Generator Fees (If Applicable)	3 hrs/Day Free; \$3.00 per hour excess	N/A
Cleaning Fees (If Applicable)	\$100 minimum @ time of return	\$300 to \$500 Cleaning Fees / \$25 Sanitation of Tanks
Delivery Fees	N/A	\$175 (small), \$175(midsize), \$175(Large) (1st 100 Miles) - other fees may apply
Gas Fee (If Applicable)	\$25.00 Plus Actual Gas Charge	N/A
Document Prep Fee	\$35.00	\$0.00
Propane	\$3.00 Per Day Unlimited Use	\$3.00 Per Day Unlimited Use Oct 1 - Mar 1
Motor Vehicle Report (MVR)	\$15.00 Per Driver	N/A

\$300 to \$500 Cleaning Deposit will not be charged if unit is left in the exact same condition as delivered in

**Security Deposit ( \$ Price of entire Trip) - Charged at time of Reservation + \$300 to \$500 Cleaning / Damage Deposit**

Towing Requirements (Important for Towing)

See Terms and Conditions under Towing

Minimum F150 equivalent with receiver hitch and 7 way round electrical adapter plug, brake box

Reservations must be cancelled in writing at least 30 (thirty) days prior to departure to receive future inhouse credit.

I have read and agree to the terms and conditions of this application Paegs 1 thru 4 and on our website listed on the top of this form. I hereby authorize ACR or Affilites of ACR to process all Credit Card charges associated with this Agreement.

Sign  
inside  
Box

\_\_\_\_\_ Date

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

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